2019

A GLOBAL SAFETY CONFERENCE FOR LEADERS PASSIONATE ABOUT SAFETY AT ALL LEVELS

APRIL 3-5 | NASHVILLE, TN
We’re glad you’re here.

Whether this is your first time at a Safety in Action® conference or you have been coming for many years, this week is about supporting the hard work you and your team do every day to keep each other safe.

This year, we are proud to share with you an agenda of sessions, events, and experiences that will energize and inspire your safety journey. We are even more proud to host you, the people who are working to build the world’s safest companies.

As you learn from your peers, industry leaders, and safety experts this week, please remember that they also learn from you. Reach out to your fellow attendees in sessions and in the hall, share your experience, make sure to give feedback in conference evaluations, and don’t forget to stop by the Information Booth to say “Hi.”

The work we do this week — together — can make a difference in the lives of our colleagues and their families for years to come.

Have a great Conference and a safe week.

- The 2019 Safety in Action Steering Committee
**AGENDA**

**MARCH**

- **31**
  - **6:30 AM - 6:00 PM** Conference Check-in Delta Lobby

**APRIL**

- **01**
  - **6:30 AM - 6:00 PM** Conference Check-in Delta Lobby
  - **8:00 AM - 4:00 PM** Pre-Conference Development Seminars

- **02**
  - **6:30 AM - 6:00 PM** Conference Check-in Delta Lobby
  - **8:00 AM - 4:00 PM** Pre-Conference Development Seminars
  - **3:00 PM - 4:00 PM** New Attendee Orientation Canal AB

- **03**
  - **6:30 AM - 6:00 PM** Conference Check-in Delta Lobby
  - **8:00 AM - 3:00 PM** Pre-Conference Development Seminars
  - **8:00 AM - 4:30 PM** Leadership Summit Delta Ballroom B
  - **10:00 AM - 11:00 AM** New Attendee Orientation Canal AB
  - **3:00 PM - 6:00 PM** Safety Showcase Ryman Hall C

- **04**
  - **6:30 AM - 6:00 PM** Conference Check-in Delta Lobby
  - **8:00 AM - 8:00 AM** Breakfast Delta Ballroom
  - **8:00 AM - 9:30 AM** Welcome Delta Ballroom
  - **10:00 AM - 1:10 AM** Keynote Tennessee Ballroom C
  - **10:00 AM - 12:15 PM** Session — Block I
  - **12:15 PM - 1:30 PM** Safety ICON Award Ceremony Lunch Delta Ballroom
  - **1:30 PM - 5:00 PM** Session — Block II

- **05**
  - **6:30 AM - 8:00 AM** Breakfast Delta Ballroom
  - **7:00 AM - 11:00 AM** Conference Check-in Delta Lobby
  - **8:00 AM - 12:00 PM** Session — Block III
  - **12:00 PM - 1:00 PM** Closing Remarks and Lunch Delta Ballroom
Your steering team members play a key role in keeping a BAPP® initiative on track and moving toward your organization’s objectives. It is especially important to keep the knowledge and skill level high as the process matures—and as new members rotate onto the steering team. This two-day, intensive seminar provides an overview of the theory and applications of BAPP® technology.

**BAPP® Technology Fundamentals for Steering Committee Members**
Lisa Morley, DEKRA OSR

Sustain and support your process by equipping your facilitators with the practical skills and tools they need to succeed in their vital role. This workshop also provides an enriching networking opportunity with other BAPP® technology facilitators and a forum for discussing and developing solutions to challenges specific to your implementation.

**Facilitator Skills Workshop**
DEKRA OSR – Gary Langham, Laurie Maslak

Participants will improve their ability to communicate effectively with others around exposure. Skills will be developed that will allow participants to give success and guidance feedback on exposure reduction.

**SafeAlign Workshop - Safety Contacts**
Colin Hubanks, DEKRA OSR

This workshop helps participants understand the foundational concepts of safety improvements, defines safety as controlling exposure, looks at workgroup culture in influencing exposure in the crew and provides insight into how leader behavior shapes the culture which in turn influences safety of the group. Each participant will leave with at least one action which they can implement immediately to improve safety.

**SafeAlign Workshop - Foundations**
Paul Angelo, DEKRA OSR

In this workshop, participants will learn how to verify the critical lifesaving rules that are in place are actually working as intended. Participants will also discuss and learn skills needed to control the hazards.

**NEW SafeAlign Workshops - Life-Saving Processes**
Elizabeth Prazeres, DEKRA OSR

In this workshop participants will learn how to use skills in communication and collaboration to engage with their team. Participants will learn skills that will assist them in discussing exposure, how to control the exposure and when to reevaluate exposure.

**NEW SafeAlign Workshop Physical Hazard Inspections**
Sylvester Mayo, DEKRA OSR

This workshop is designed for participants to learn how to look for work place hazards and then effectively discuss hazards with their team. Participants will also learn skills concerning how to control the exposure once identified.
Organization Assessments Centered Around The DEKRA Exposure Reduction Model
DEKRA OSR – Bill Bozzo, Rob Hoyle, Elizabeth Presaiez

The Four Defining Attributes of a World Class Safety (WCS) Organization
Byron Faust, DEKRA OSR

Exposure Based Safety™ technology - A Fully Customizable Improvement for BAPP® technology and other Behavior Based Safety (BBS) programs
Jim Heinzman, DEKRA OSR

A recent Cambridge Study revealed that SFBBS is not only crucial to an organization’s exposure reduction journey but is a very powerful culture improvement mechanism, and Exposure Based Safety™ was born. The Cambridge study coupled with DEKRA OSR’s research showed us that it was time to improve BAPP® technology to meet the demands and technology driven environment of today.

Exposure Based Safety™ technology takes a new and improved approach to addressing risks in the workplace by incorporating technology and principles of the behavioral sciences–Brain Centric Reliability™.

Come Learn!
- The factors that cause Behavior Based Safety (BBS) efforts to struggle
- Key findings from the Cambridge University mega study
- How Exposure can be controlled and mitigated
- How the current research and focus on exposure can be incorporated into your current BAPP® technology

Leadership Behaviors That Shape and Strengthen Your Culture: The Role of the Transformational Leader to Drive Organizational Change
Colin Hubanks, DEKRA OSR

This 1-day PDS will discuss how a focus on continuous improvement must include a strategy for managing change on an ongoing basis and the importance of transformational leadership to drive this focus on continuous improvement. We will discuss specific leadership behaviors that support a culture of continuous improvement.

NEW SafeAlign Workshop - Understanding & Influencing Behavior
Kathy Culig, DEKRA OSR

Participants will leave this workshop with a practical understanding of what drives behavior. This insight into behavior will allow the participants to understand, influence and redirect behavior related to exposure in the workplace.

NEW SafeAlign Workshop - Incident Response
Paul Angelo, DEKRA OSR

Leadership credibility is extremely important for safety performance improvement. In this workshop, participants will learn how to respond to incidents in a way that builds leaders credibility.

Advanced feedback: How to give feedback that truly impacts people’s lives
Garnett Payne, DEKRA OSR

Why does some feedback go in one ear and out the other, while other feedback changes our lives dramatically and we never forget it? This workshop covers the physiological changes that occur in the brain when effective feedback is used, and the power of appropriately-worded feedback to strengthen our antecedent beliefs and to connect to key types of memory. Feedback impacts behavior. Behavior (actions) and attitude (beliefs) influence one another, so as behavior change becomes sustained, attitude eventually shifts to align itself to support the behavior.
90 MINUTE SESSIONS

10:00 – 11:30 AM

- **Resistance is Natural: Understanding and Addressing Resistance to Change**
  Claudia Lima, DEKRA OSR
  Room Cheekwood GH
  This session examines resistance as a natural and normal reaction to change. Attendees diagnose the specific resistance they are experiencing and learn strategies that can be used to move beyond resistance.

- **Influencing without Authority: Using Psychology to Impact Safety Commitments**
  David Musgrave, DEKRA OSR
  Room Hermitage A
  Making your mark on those around you requires strong influence skills. This is especially true when those you want to influence and support are senior to you. This session presents some of psychology’s most effective tools of influence and discusses how you can use them to build stronger safety commitments in superiors and shape engaged teams that exhibit more “walk” to match the “talk.”

- **Explore DEKRA’s Point of View on the Misunderstood Term of World Class Safety**
  Don Groover, DEKRA OSR
  Room Hermitage B
  Is a recordable/reportable incident rate of .25 low enough to qualify you to be considered world class in safety? Is having a fatality enough to disqualify you? The answer to both questions could be yes or no, the outcome is not the differentiator for being considered world class. In this session, we will discuss the four pillars of world class in safety and explore and discuss why incident rates are not the deciding factor. Attendees will leave the session with a deeper appreciation of just how difficult it is to reach World Class and sustain that designation.

- **Leading with Safety While in the Midst of Making Companies More Efficient**
  Elizabeth Prazeres, DEKRA OSR
  Room Hermitage C
  Leaders today are consistently pressured to be more efficient and productive. Some perceive this to be inconsistent with their safety goals, however, this is not necessarily the case. The focus of this session is to explore how effective leadership and change management can improve both productivity and safety.

- **Keep The Passion ALIVE!! Sustaining “Volunteer” Commitment to Safety!**
  Erika Gwilt, DEKRA OSR
  Room Hermitage D
  Safety activities and initiatives are often regarded as voluntary. Whether safety in your organization relies on BAPP® volunteers, supervisors taking on additional responsibilities, or others in the organization “doing more” – how do you keep the initial excitement alive around your safety processes and actions? Learn tips and gain ideas to fan the flame of passion in those who go above and beyond for safety.

- **Improving your “Safety Vision” – Exposure Recognition**
  Jacque Cooney, DEKRA OSR
  Room Bayou A
  One of the objectives of BAPP® technology is to increase employee’s ability to recognize exposure. In this session attendees will learn to how to improve their “safety vision” to recognize changes in exposure. We will also explore the importance of gaining alignment of how to talk about exposures and the power of providing success and guidance feedback.

60 MINUTE SESSIONS

10:00 – 11:00 AM

- **SIF Exposure Reduction – Strategy & Tactics (our way)**
  E. & J. Gallo – Dawn Bollen, Ken Karn
  Room Cheekwood ABC
  As an organizational leader do you know your companies Serious Injury & Fatality (SIF) potential? At E&J Gallo Winery we didn’t and having our Vice President of Operations attend this conference in 2014 and learn about SIF exposure potential was our “aha” moment. While measuring and monitoring injury numbers/outcomes is central to all organizations and paramount for safety leaders. Today’s reality is that doing just that isn’t nearly enough. Understanding and impacting your organizations SIF exposures is a key to improving your safety system. This session will walk through the recognition of our real SIF exposure potential, the development and integration of a focused strategy, and the tactical actions needed for comprehensive improvements in our overall safety system.

- **The HERO Effect bonus session…**
  Following his acclaimed HERO Effect keynote performance Kevin delivers a bonus working debrief where he answers your questions and dives even deeper into how world class organizations and leaders create a culture of heroes at every level.

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Creating An Observer Strategy Using A Problem Solving And Continuous Improvement Approach
Jennifer De La Cruz, E. & J. Gallo
ROOM Bayou B

I would like to share my experience with how our process used a problem solving and continuous improvement approach to implementing our observer strategy. We used A3 problem solving tools to identify our problems and then partnered with our consultants to devise countermeasures and then build them into our observer and coaching strategies.

Growing Your Facilitator into the Leader They Need To Be
Jim Heinzman, DEKRA OSR
ROOM Bayou C

The BAPP® steering committee is staff to the site leaders to drive the behavior-based safety process. To optimize their efforts, they must function effectively and speak the same language as management although many have never been managers. The focus of this session is on the relationship between the management sponsor and facilitator and what it takes to have a highly effective team member in this critical role.

EHS Excellence: Best Practices from Campbell Award Winners National Safety Council – Joy Inouye, Katherine Smith, Paul Wright
ROOM Bayou D

Learn how fourteen Campbell Award-winning organizations have achieved success in protecting their workers, eliminating health hazards, improving the environment, and conserving energy, all while improving business performance and increasing profitability. This session will have valuable takeaways for any industry and organization, large or small.

Distracted Driving and the Multitasking Myth
Larry Russell, DEKRA OSR
ROOM Bayou E

Driver distractions now rank with alcohol and speeding as leading factors in fatal and serious injury crashes. Many organizations have established rules related to cell phone use, and the most common rule is the acceptance of using hands-free devices while not tolerating the use of handheld devices. But is hands-free cell phone use safer than handheld cell phone use while driving? This session draws from the field of neuroscience to look at and understand the distracted brain to provide you with information you can take back to your organization (or to your family), and to ensure meaningful policies are established to ultimately, results.

Building Implementation Teams around Safety Initiatives
Lisa Morley, DEKRA OSR
ROOM Canal A

We’ve all been a part of teams that thrive and are successful. We’ve also been a part of teams that never seem to reach their potential. What are the characteristics that foster team success and mission accomplishment? This session takes an insightful look at those key factors and shows you how to build a team environment characterized by individual respect, efficiency, excellent communication, and ultimately, results.

Calibration – A Tool for Improving Your Observation Consistency
Sylevester Mayo, DEKRA OSR
ROOM Tennessee Ballroom A

We use scales and meters to ensure our processes are operating in control, and these instruments must be calibrated regularly to ensure reliability. We don’t always think of safety observation in the same terms, but we should. Observers must be calibrated to ensure the data is accurate and feedback is consistent. In this session, attendees learn a simple approach to calibrating observers that has been used successfully in other implementations.

How To Think About The Aging Workforce And Exposure
Mike Mangan, DEKRA OSR
ROOM Canal B

The reality exists – our workforce is aging. Within the next 5-7 years, we will have more individuals over the age of 65 in our communities than between the ages of 18-64 in our workplaces. Due to several circumstances, many of these senior individuals will still be working because they need to, not because they want to. Yet, we also know that as we age, we lose some of the vigor, the strength and the quick reflexes that we had in our 20’s and 30’s. This session will discuss how working with the various generations can be challenging when it comes to differences in values, communication, and technological preferences. We’ll also cover the differences in working with people’s “physical” abilities as the workforce ages. Questions addressed will be: How is an aging workforce creating new exposures for your workplace? How is it addressed in teams, crews, or gangs? What best practices help to mitigate this exposure?

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Process Feel Like It’s Struggling? Run Its Course?
E. & J. Gallo – Dawn Bollen, Julie Smith, Blanca Souza
ROOM Cheekwood ABC

Ever say one thing but intend another? Or depart a meeting or discussion and wonder “What was the intention there?" It happens to almost everyone! When it comes to messaging on important matters like safety, creating key messages that drive strong safety engagement and performance requires some applied neuroscience along the way. In short, understanding how people effectively interpret messages that inspire a call to action and helps to address other messages that may be conflicting with safety!

Addressing the SIF Potential At Home
E. & J. Gallo – Dawn Bollen, Julie Smith, Blanca Souza, Don Martin
ROOM Hermitage B

While injury rates continue to decline in our workplaces, the number and rate of unintentional deaths at home are rising at an alarming rate. These events are a solemn reminder that safety shouldn’t end when the work shift does. This session provides fresh insights from DEKRA OSR’s [previously known as BST] serious-injury-fatality trend data and examines what it all means for home safety.

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Discipline and Safety: 6 Best Practices to Guide You & Common Myths Busted
Colin Hubanks, DEKRA OSR
ROOM Cheekwood GH

Evolution and Revolution The extent to which the organization is focused on continuous improvement, controlled evolution, and a focus on revolutionary changes that will accelerate the pace of change.

60 MINUTE SESSIONS
11:15 AM – 12:15 PM

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ROOM Cheekwood ABC

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As a manager and leader, how credible are you? How much do your employees trust you, their decisions, what you advocate, and even what you say? Evidence suggests that credibility, defined as the level to which employees find you trustworthy and believable, is a management essential that directly impacts work team performance and goal realization. This session describes the fundamentals of credibility as a leadership practice and outlines steps to build and retain it.

Whether you have always struggled with motivating observers and others to provide effective feedback, or would just like to raise the bar, this powerful session shows you the principles, practices, and strategies for creating a dynamic and motivated corps of observers. Your presenter shows you how to take the guesswork out of observer motivation with a systematic, behavioral approach that helps you identify and remove the barriers to observation and build the skills your observers need to give effective feedback.

Make your presentations more impactful by understanding your natural presentation “style,” and then learning about and courageously adopting styles that are different from your own. Attendees will increase their confidence level and credibility as their team’s Spokesperson and/or Facilitator.

Observers are critical to an effective process, but sometimes they may feel as if their observations don’t matter. Observer meetings are a tool that helps build observer engagement in your process and encourages them to be ambassadors throughout your site. This session provides a deeper understanding of the ingredients to successful meetings that both provide natural opportunities for information exchange as well as a deeper understanding of the ingredients to successful meetings that both provide natural opportunities for information exchange as well as position observers as champions for change.

Summer time is a fun time, but it brings unique dangers that we must prepare for. Join our panel discussion as we discuss various ways to deal with extreme heat and summer weather as it affects a variety of industries such as chemical, automotive, maintenance, and other labor groups.

One of the most difficult transitions to make in your BAPP® Initiative is changing the Facilitator. A smooth transition is essential to maintain an effective process. There is often a loss of knowledge and process momentum following a Facilitator change. This session explores how to successfully rotate the Facilitator role from one person to another without losing process’ effectiveness.

In this session, we will help you identify what — and who — is holding you back from achieving your safety goals. Participants will also learn strategies and techniques to improve their ability to engage and win over even the most resistant and disengaged employees.

What can you learn from a safety professional with a 43-year career? Learn why and how he has changed the focus of his language over the course of his career. Discover the reasons he no longer talks much about injuries and find out what he talks about instead. Find out why workers prefer safety conversations rather than safety lectures and speak the language that motivates desired results.

Training is an ongoing process, not an event. Discover how to leverage the power and impact of your process training sessions—and avoid the traps—with a seasoned DEKRA OSR consultant as your guide. This dynamic session shows you the laws and stages of learning and how to use them to your advantage, how to use sample photos with a message (without the blood and guts), and how to use powerful one-line memory hooks to drive home your point.

We often don’t talk about depression in the workplace or at all. Depression is the unseen safety risk. This presentation will talk about the workplace impact, types of depression, workplace warning signs, how to get involved, how to be supportive and an example of what to say to a potentially depressed employee/co-worker.

Ever scratch your head wondering why people continue doing some of the crazy things they do… when they know better? ABC Analysis helps us not only directly understand behavior, but also helps reveal how our beliefs (about behaviors) are learned and formed, and seemingly “locked in.” This powerful tool points us in the right direction to begin changing (or reinforcing) people’s behaviors and their beliefs.

Do your steering committee members miss too many meetings? Promise to do something and then fail to deliver? If your committee members are failing to meet their obligations of committee membership, this session will offer some strategies to improve their performance.

Leaders often default to the “safety sermon” in their job safety briefings. This session focuses on a more interactive and engaging approach to job safety briefings, tapping into employee experience and engaging them in a discussion about specific risk and exposures, and how to manage them. We will explore a simple five-step process for making your job safety briefings more interactive and engaging. This approach increases the retention of key points and optimizes the likelihood of behavioral change that minimizes exposure to risk.
90 MINUTE SESSIONS

1:30 – 3:00 PM

- **Your Personal Safety Vision – Developing It, Communicating It and Living It**
  
  Bill Bozzo, DEKRA OSR
  
  ROOM Tennessee Ballroom D

- **Spinal Conclusions “The Complete Back Injury Prevention School”**
  
  Bruce Madsen, Sports Therapy Associates, Inc.
  
  ROOM Cheekwood ABC

- **Using Coaching Skills to Enhance your Safety Leadership**
  
  Claudia Lima, DEKRA OSR
  
  ROOM Cheekwood GH

  Having a strong personal safety ethic and communicating it is important for any safety leader. This session discusses how to translate your safety ethic into an effective personal safety vision that can help improve safety in your organization. Learn the importance of creating your personal safety vision and how to communicate it effectively in the organization.

  The Bureau of Labor Statistics reported that of all 379,340 strains, sprains and tears that occurred on the job in 2009, 195,150 or 51.44% were to the back, with an annual cost of $100 Billion. That is just the medical cost of the back injuries. This seminar will provide in depth knowledge of the back including, Medical School anatomy, physiology, biomechanics, common problems, at risk work practices, therapeutic exercises and replacement Preferred Work Methods. The most common comment following the training is that they now understand why twisting and lifting is so damaging, and why the pain from lifting incorrectly is often delayed. Fact: A healthy disc will catastrophically rupture at just over 2000 lbs per square inch from compression but will rupture up to 11 times easier when rotation is added.

  Motivations are more powerful when they are anchored in the depths of the human heart. This true story of an accident that took the life of Brian Bell, a college student with less than a week left on his junior-senior summer job, will open your eyes to what workplace safety is ultimately about. This was a behavioral accident and could have been prevented by focusing observations on the right exposure, location and time. Track barriers to safe performance and manage action plans. The future of safety data is now “Making a transition of facilitators work”. Every facilitator transition creates uncertainty. Will the new facilitator uncover and seize opportunities and assemble the right team? Will the changes be sustainable? Will ego get in the way of progress? In this class learn from our successes and pitfalls. Come in and gain personal insight from two guys who’ve been there and done that… learn from our experience (the best teacher).

  Worker wellbeing is not just an emerging topic in the EHS field, but one that is gaining momentum. Learn how Campbell Institute organizations have started implementing wellbeing strategies and hear about the successes and challenges they have faced in integrating wellbeing with occupational safety and health management systems.

- **Adults are Not Just Big Kids: Applying Adult Learning Principles to Improve Training Success**
  
  Erika Gwilt, DEKRA OSR
  
  ROOM Hermitage D

  Adults are Not Just Big Kids: Applying Adult Learning Principles to Improve Training Success

  Part of being an effective educator/trainer involves understanding how adults learn best. Whether you are involved in leading daily job safety briefings, monthly safety meetings, or training BAPP® Observers and Coaches, or even training other trainers, incorporating adult learning principles into the design and delivery of your meetings and training can help transform your sessions into more effective, significant and memorable learning experiences.

  Learn how you can bridge the knowing doing gap in your safety process. This session will highlight how DEKRA’s new safety technology platform will utilize data collected from EBS, SafeAlign and BAPP® to paint a clear picture of your site’s exposure. Using our advanced analytics, we will show you how to strengthen your observation strategy by focusing observations on the right exposure, location and time. Track barriers to safe performance and manage action plans. The future of safety data is now “Making a transition of facilitators work”. Every facilitator transition creates uncertainty. Will the new facilitator uncover and seize opportunities and assemble the right team? Will the changes be sustainable? Will ego get in the way of progress? In this class learn from our successes and pitfalls. Come in and gain personal insight from two guys who’ve been there and done that... learn from our experience (the best teacher).

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- **The Power of Situation-Centered Observations**
  
  Gary Langham, DEKRA OSR
  
  ROOM Hermitage E

- **Propelling Your Safety Processes with Technology**
  
  Gennifer Lyon, DEKRA
  
  ROOM Tennessee Ballroom E

  Propelling Your Safety Processes with Technology

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- **How to get people to see things in a different light**
  
  National Safety Council – John Dony, Joy Ivoye
  
  ROOM Bayou A

  How to get people to see things in a different light

  National Safety Council – John Dony, Joy Ivoye
Plant maintenance shutdowns are among the most dangerous periods for any refinery, particularly when trying to introduce BBS principles to a large group of transient workers. In this session, we present the Marathon Petroleum Corporation’s success story and discuss how its Michigan Refining Division maintained a 1.0 contact rate during a plantwide shutdown, when the plant’s manpower quadrupled in size.

Adaptive Software is the preferred replacement software for current Rincon users looking for a solution with comparable features before ending support of Rincon - August 30th, 2019. This session will cover the features of the new platform including: data input, action item tracking, dashboards and analytics.

Communicating a dashboard of metrics describing the activities of the behavioral or exposure based safety process such as: number of observations, the number of coached observations per month, observers performance, or similar activity data is useful for some. This session provides suggestions of how to discover what to communicate to different members of your audience. Doing so in a strategic way is essential to the continuous sustainability, success and growth of your process.

The course will consist of a brief active shooter history and SMUD’s decision to implement training for their security and employee staff. The presenter will provide an insight of training coordination with local law enforcement and current focus on employees survival mindset should an active shooter incident occur. Information presented will provide safety staff to better plan with management in providing annual training for all employees without having to involve local law enforcement. The presenter will provide information on challenges, solutions, and positive results that were experienced. Presenter Biography: Michael Meeks had 28 years of law enforcement experience as a deputy sheriff. His various assignments include jail custody, gang intelligence, patrol services, academy instructor/staff, domestic violence detective, gang task force detective, dignitary protection, high risk dignitary and contract security services. He has worked and trained with various entities from private sector, local law enforcement to state and federal agencies. Michael has experience as an instructor with law enforcement self-defense, use of force, basic/tactical firearm, emergency vehicle operations course, active shooter response, and dignitary protection. In 2012, Michael worked with SMUD as a contractor to create active shooter response training for their security operations. Michael created a training program to include law enforcement SWAT and SMUD security operations. In 2015, Michael created a training program to focus on providing training for employee’s response and survival mindset during an active shooter incident. In 2016, Michael retired from his career in law enforcement and began his 2nd career with SMUD as a manager of security operations. He has continued his efforts to provide response training to security operations and employees of SMUD. Michael regularly meets with managers and supervisors in various departments to coordinate and provide safety training.

Many leaders embark on an SIF Initiative without fully understanding the Leadership Challenges they will encounter and the Best Practices they need to engage in to ensure success. If you are considering embarking on an SIF Exposure Reduction Journey, this session will provide you with valuable insights on how to avoid these pitfalls and insure a successful implementation.

What are the attractions of a career in safety? What are the special challenges for a woman aspiring to a career in safety in heavy industry? As a woman, what should you do to move up, to leverage your skills, to find the right strategies to make your greatest contribution? As a leader, what can you do to ensure equal opportunity for all regardless of gender? Learn from women who have experienced career success and those who are on the path. A dynamic panel discussion. Open to all, not just women.

In John Kotter’s groundbreaking book, “Leading Change”, he outlines several reasons organizational change efforts fail. In this session, we’ll introduce these barriers and discuss other challenges participants face in making changes. Then the group will work on a few of these challenges and brainstorm ideas for how to overcome or reduce these obstacles.

Aligning rewards and recognition to elicit intended impact can be tricky. This session discusses the respective definitions of rewards and recognition and provides implementation best practices. Participants review case studies of both effective and ineffective implementation of rewards and recognition programs. Prediction exercises on the outcome of each case and alternative approach development provide practical guidelines for implementation in your own organization.
Do you have challenges your current BBS process cannot seem to solve? Are you “hung-up” with your current paradigms? Attendees to this session will learn how Exposure Based Safety™ technology can assist in overcoming your current paradigms, address many of your BBS concerns, and add additional tools to improve your current process through the use of technology.

**NEW** Making the Transition - How do we move to Exposure Based Safety™ Smoothly?

DEKRA OSR – Larry Russell, James Heinzman

**ROOM**
Bayou C

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**NEW** DEKRA Safety Platform™

Mike Duzinski, DEKRA

**ROOM**
Bayou D

The Safety world is changing faster than ever. Today’s exposure reduction processes must harness the latest technology to improve results and keep people at the center. The DEKRA Safety Technology Platform™ powers Exposure Based Safety™, SafeAlign® and SIF related critical safety activities. This session will explore how this technology can improve the effectiveness of your critical safety activities through focusing on exposure, influencing your sampling strategy, barrier removal, action planning and advanced analytics.

**NEW** Engagement: The Key to Success in Safety Performance

Mike Harris, DSM Dyneema

**ROOM**
Cheekwood ABC

In this session, DSM Facilitator Mike Harris will share ways to engage, not only leadership, but in all areas of the workforce. Attendees will have the opportunity to discuss their successes and challenges focused on engagement and will leave the session with new ideas on how to engage employees at all levels in their organization.

**NEW** Countermeasures for Combating Social Brain-Centered Hazards’

Phillip Belcher, DEKRA OSR

**ROOM**
Tennessee Ballroom A

Too many serious injuries and fatalities result from co-workers agreeing to take shortcuts in procedures or looking the other way when someone takes a risk on the job. This session presents the clear contrasts between the Groupthink Hazard at work and True Teamwork Strategies. Participants will have an opportunity to practice one or two of these techniques, so they can return to work with greater capability to power teamwork in their operations.

**BLOCKBUSTER** Advancing the Feedback Conversation: Getting to an Alternative Action

Steven Luttrull, DEKRA OSR

**ROOM**
Canal B

During standard observer training, observers learn basic techniques to capture data that supports barrier removal for exposure reduction. This session goes beyond the basics to cover advanced techniques such as effective discussion and questioning that will significantly improve the quality of the observation and feedback data.

**NEW** Union Leadership: Building Support for a Behavioral Initiative

BNSF – John Dutton, Audie Stout

**ROOM**
Bayou A

There are times in a union official’s term where they must make difficult decisions. Once of these decisions may be building support of a behavioral initiative for safety. In this session, from the perspective of several union officials from the railroad industry, attendees will learn the value of the behavioral approach to safety, what good union support looks like, and how to engage union leaders as management leaders in selecting the right process leaders. Attendees will also have the opportunity to ask questions of a panel of union leaders on why they support the behavioral approach.

**NEW** Getting to Zero - What are the next Steps?

Tom Brower, DEKRA OSR

**ROOM**
Tennessee Ballroom A

Everyone has a personal “treasure chest” or reasons to stay safe at work or at play. Yet, we often lose sight of these when we make safety-related decisions based on luck or “what we don’t know”. This engaging session uses humor, wisdom, and personal anecdotes, including a family tragedy, to help participants learn to recognize their own motivations with respect to safety and refine their thinking and actions to protect themselves and others.

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8:00 – 9:00 AM

**Using Resistance to Change as an Asset**
Claudia Lima, DEKRA OSR

Resistance is a natural, healthy, and productive response to change. Contrary to some beliefs, however, it does not have to be a barrier. This session shows you how to leverage that resistance for good in creating a firm foundation for successful change.

**Detecting Weak Signals to SIF**
Don Martin, DEKRA OSR

Weak signals to SIF events are difficult to see in real-time because they blend in so well with the background noise of daily routine. But armed with the right knowledge, we can detect weak signals and correct them before they create a potentially fatal outcome. Getting to the heart of preventing fatal flaws requires us to understand why procedural drift occurs, why people on the same crew have differing views on risk, and how brain-centered hazards can affect important safety decisions.

**Using Moments of Safety Transformation to drive culture**
Elizabeth Prazeres, DEKRA OSR

In any given interaction there is an opportunity to make a lasting impact in a person’s beliefs and actions. This opportunity is missed if the person engaged in that interaction doesn’t leverage the power of transformational leadership style. This session with outline how to link company safety vision to personal safety to transformational change. The session is appropriate for anyone who wants to be more effective in creating long lasting safety change in others.

**Contractor SIF Exposure Reduction**
Erika Gwilt, DEKRA OSR

Clay A

Reduction of serious injury/fatality exposure is critical for every person on your site, regardless of their employment status. Those who don’t work directly for you may require a different approach. Learn how to most effectively reinforce safe behaviors and gain commitment to your own value for safety from others, how to learn from the talented contractors you have on site, hear practical examples of successful partnerships between operator and contractor.

**Why Should I Be the Next Facilitator?**
Jacquie Cooney, DEKRA OSR

Bayou A

Strong process facilitation also means setting the stage for the next leader. Although teams are encouraged to develop a system for effective turnover, most do not do so; these teams are then stumped when turnover occurs. This session discusses how future process leaders can set the stage for personal and process success. Attendees should include steering team members, observers, and facilitators who have a strong desire to grow into the facilitator role.

**Where to start your journey? Safety Improvement from the bottom up and the top down**
Jim Heinzman, DEKRA OSR

Bayou D

In this session, we explain predictive measurements and supportive leadership behaviors that help develop a culture of commitment versus one of just compliance. We focus on a two-prong approach to changing an organization’s culture. First, we cover the bottom-up approach to culture change: behavior-based safety at the working interface. We then discuss the top-down supporting approach, which deals with leadership’s role in culture change.

**SIF Exposure Prevention: Field Verification of Critical Controls**
Kathy Culig, DEKRA OSR

Bayou D

Over the past 10 years working with 100+ client organizations, DEKRA OSR has gained insight and experience into what it takes to prevent serious injuries and fatalities. One key learning has been the fundamental need for organizational leaders to verify the presence and effectiveness of critical controls in the field when high-risk tasks are being conducted. This 60-minute session, participants will learn what a critical control is, how field verification of critical controls can increase engagement between supervisors and frontline workforce around proactive SIF exposure mitigation and will discuss ways to overcome resistance to implementing the field verification of SIF critical controls process.

**Feedback: Making it a Conversation**
Ken Korn, E & J Gallo

Bayou D

We’ve all been a part of poorly framed discussions that come across as blaming, self-righteous, or one-sided in nature. It doesn’t have to be that way. Get ready for a lively discussion that helps all observers focus their feedback sessions on problem solving. This session features group participation and the “Five Question” approach to problem solving to provide participants with new insights and best practices.

**Contractor SIF Exposures**
Lisa Morley, DEKRA OSR

Canal A

A steering team is a lot like a business—with clients and investors who rely on you to deliver desired results. Using group interaction and unique application of principles, this session shows you how to hone your “business” communication strategy into a powerful tool for engaging management and workers.
**Key Factors to Success of your Exposure Reduction Safety Processes**  
Luis Sanchez, DEKRA OSR  
**ROOM**  
Canal B

This session highlights key elements that recent research has shown lead to effective and efficient implementation of processes designed to identify and control exposure. Whether you have a BAPP® implementation, EBS™ implementation or other systems that use face-to-face observation, there are critical factors that lead to success. In this session we will discuss these factors and how to implement them into your current process.

**NEW The Surprising Impact of Happiness on Work and How to Build it in Your Team**  
Mike Mangan, DEKRA OSR  
**ROOM**  
Canal C

Don’t worry, be happy! Easier said than done. For years, we’ve trained ourselves to think that as long as I accomplish this goal or get to that level, then I’ll be happy. But the research says we’ve got it backwards. When we build a happiness habit first, then positive outcomes will occur. In this session, we’ll talk about the techniques and strategies that have been verified in the research to improve personal, team, and work happiness and the outcomes that result when this happens. We’ll also discuss how to establish constructive habits and even how to break bad ones on our way to sustainable change.

**A New Approach to Incident Investigation Strategy**  
Rick Smith, DEKRA OSR  
**ROOM**  
Canal D

As safety prevention has evolved, several paradigms have emerged around incident investigation, such as “all incidents must be investigated,” “each incident must be individually investigated,” and “all incidents must get to root cause and use the same investigation methodology.” With the new research findings related to the causal factors of serious injuries and fatalities, it is time to take a serious look at the incident reporting and investigation process. In this session, we talk about the limitations of these current paradigms and the need to shift our thinking around incident investigation.

**Experimental Learning and Communication Through Technology**  
Sonya Barnecker, DEKRA OSR  
**ROOM**  
Canal E

There is ample evidence that training is an effective measure for improving occupational safety. But which kind of training is effective in which situation? This session focuses on so-called learning nuggets or micro-learnings: small units of training that can be accessed whenever and wherever needed, supporting the work process instead of interrupting it. This can be achieved through different technological means, apps and beacons being two prominent examples.

**Facilitator – Leader or Manager? How to be a Transformational Facilitator Leading Change in the Right Way**  
Steven Luttrull, DEKRA OSR  
**ROOM**  
Cheekwood F

This insightful session is tailored to current or future facilitators who understand the activities that need to occur, but who simultaneously face challenges in gaining the support and engagement of others. By applying the best practices and styles of the BST leadership model, the facilitator will better understand his or her role as both a leader and manager as well as the art and science leading while managing.

**Icebreakers and Activities for Meeting and Training Effectiveness**  
Garnett Payne, DEKRA OSR  
**ROOM**  
Hermitage A

Icebreakers and structured exercises can enhance communications skills and team building, or simply re-energize and relax group settings. Used appropriately and effectively, they improve learning and create an environment where people have fun while gaining knowledge. This session provides a snapshot of how, when, and why to use icebreakers and other related exercises. Then the fun begins! Actionable exercises are demonstrated with the group to cement learning.

**Handling Conflict Successfully**  
Jack Balsama, DEKRA OSR  
**ROOM**  
Hermitage E

Many think of conflict as something negative and unpleasant, but conflict is a normal part of life and doesn’t have to include confrontation. In this session, attendees learn that when addressed correctly, conflict is valuable and constructive. Learn to improve your effectiveness in conflict situations by consciously selecting your behavior, rather than reacting in habitual, unexamined patterns. Learn your conflict resolution style and assess its usefulness. We discuss all five styles and under which circumstances each one is most effective.

**Behavior Based Safety and Hazard Recognition**  
Tony Moran, Owens Corning  
**ROOM**  
Cheekwood ABC

Show how hazard recognition can be intertwined with BBS to ensure observers have the skills to locate at-risk conditions. How to use these skills to eliminate risk during situation centered and behavior observations.  
1. Attendees will be able to understand “unacceptable risk”  
2. Teach observers the importance of a situation centered observation  
3. How to approach upset conditions and the importance of observing them

**Spinal Conclusions “The Complete Back Injury Prevention School”**  
Bruce Madsen, Sports Therapy Associates, Inc.  
**ROOM**  
Cheekwood ABC

The Bureau of Labor Statistics reported that of all 379,340 strains, sprains and tears that occurred on the job in 2009, 195,150 or 51.44% were to the back, with an annual cost of $1 Billion. That is just the medical cost of the back injuries. This seminar will provide in-depth knowledge of the back including, Medical School anatomy, physiology, biomechanics, common problems, at risk work practices, therapeutic exercises and replacement Preferred Work Methods. The most common comment following the training is that they now understand why twisting and lifting is so damaging, and why the pain from lifting incorrectly is often delayed. Fact: A healthy disc will catastrophically rupture at just over 2000 lbs per square inch from compression but will rupture up to 11 times easier whenever and wherever needed, supporting the work process instead of interrupting it. This can be achieved through different technological means, apps and beacons being two prominent examples.

**NEW The Art of “Feedback” Element ＃3 – How to maximize your impact**  
Daniel Sherlock, San Diego Gas & Electric  
**ROOM**  
Hermitage D

In the BAPP® process, it’s easy to focus on the “collection” and “use” of Observation data and completely miss the power of the feedback conversation. Do it poorly and your impact fizzles. Do it well and you’ll get the results you desire. If feedback is so important, how can we ensure that we are doing it right? If’s by understanding and utilizing the psychological components and skills wrapped up in giving “Specific” “Success” and “Guidance” Feedback. To do this you must be able to:  
* Make it personal, be Specific, avoid ignitor words, get to the root (5 Whys), understand the importance of “Transition” statements, and avoid ignitor words. This workshop will incorporate fun exercises as well as live classroom practice to help participants understand these concepts and test their learnings. Whether you are an end user, sponsor, or company leader, you will learn techniques that can be directly applied by your BAPP® team and to other work or home relationships.
SMUD has used a “Road Rodeo” in Field Meter Operations and Energy Supply to assist with addressing the exposure of MVIs in high traffic roles within the company. A Road Rodeo is a road course set up for employees to drive through with simulated changes to exposure. It checks and tests driver awareness and exposure identification. This session will be a panel discussion focusing on how this company has managed to address driving exposure and their results in reducing MVIs for the company.

Too many serious injuries and fatalities result from coworkers agreeing to take shortcuts in procedures or looking the other way when someone takes a risk on the job. This session presents the clear contrasts between the Groupthink Hazard at work and True Teamwork Strategies. Participants will have an opportunity to practice one or two of these techniques, so they can return to work with greater capability to power teamwork in their operations.

This session demonstrates how, through the use of scenarios, leaders and employees can better discuss how to recognize and respond to exposure changes. We provide a model for how to develop scenarios, share the right questions to ask, and highlight discussion points on how to respond.

In today’s workplaces, employees face many hazards they don’t even realize are present. Not just hazards in the environment, on the roadway, or in the vehicle, but also the hidden hazards that exist inside their own brain. This session leverages the latest findings from the field of neuroscience to better understand the brain-centric hazards common to all drivers. We discuss how these internal hazards expose drivers to risk of serious motor vehicle crash fatalities and injuries, and what leaders can do to protect workers who drive on the job.

Adaptive Software is the preferred replacement software for current Rincon users looking for a solution with comparable features before finding support of Rincon - August 30th, 2019. This session will cover the features of the new platform including: data input, action item tracking, dashboards and analytics.

The Safety world is changing faster than ever. Today’s exposure reduction processes must harness the latest technology to improve results and keep people at the center. The DEKRA Safety Technology Platform™ powers Exposure Based Safety™ , SafeAlign™ and SF related critical safety activities. This session will explore how this technology can improve the effectiveness of your critical safety activities through focusing on exposure, influencing your sampling strategy, barrier removal, action planning and advanced analytics.

One critical line of defense in both organizational and process safety systems is frontline employees’ ability to detect and respond appropriately to workplace hazards. In fact, effective hazard recognition typically is the first step in a company’s approach to reducing risks and optimizing operational reliability and safety. A significant part of this person-dependent detection/response process involves human vision. But, what if the human vision system itself is a workplace hazard? What if the human brain, in fact, generates hazards that we haven’t addressed in our Hazard Control Systems? This session will explore four Brain-Centered Hazards in detail. The speaker will demonstrate how accurate, consistent and sustainable hazard recognition and situational awareness can only be achieved by first addressing these Brain-Centered Hazards in our workplaces. In particular, participants will experience the difference between our common way of looking at our work situations and Brain-Activated Noticing. Additionally, participants will learn how cognitive (Brain) fatigue diminishes situational awareness and hazard recognition, and simultaneously produces higher risk-taking actions.

Do you have well intentioned observers or are you a well intentioned observer with higher than average observation refusals? Do you feel like you are not making meaningful connections when speaking to your peers? Finally, is there a sense that you are not able to read people very well? You’re understanding of body language cues may benefit from a refresher. Come join us for primer session to learn and understand how we speak volumes with our body language and how to better read your fellow co-worker’s own nonverbal communication cues. Learn how to make better first impressions, be more charismatic, improve your peer to peer interactions, and advance your ability to read people by understanding body language.

Engaging the right Management Sponsor with your process is critical to the success of the team and the process itself. This session covers the roles of the management sponsor, their relationship with the team, and how the team can assist the management sponsor in their role. The session is open to current management sponsors, those that are in-line to fill the role and to steering team members that need assistance in understanding the role of their management sponsor.

Sometimes BAPP® users will say, "Our safety initiative has unique challenges because we are a mature process." This session describes what a “mature” process looks like, how a steering committee can accurately determine the true “maturity” of their process, what barriers may be holding their process back, and how to develop strategies to make real improvements.

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Implementations frequently struggle because process leaders have intentionally or unintentionally acted in ways that create problems for themselves. In other words, we sometimes shoot ourselves in the foot! This session includes small-group activities for exploring a variety of actions that are more hurtful than helpful, and it offers discussion and presentation on how to prevent the hurt and how to “fix” the damage that may have been done when individuals lose credibility, diffuse focus, fail to act, etc.

**Who's in Charge: Your Fast Brain or Your Slow Brain?**
David Musgrave, DEKRA OSR

**In today’s organizations, the supervisor’s role is pivotal. But in this era of “do more with less,” choices often have to be made about what gets done and what doesn’t. So, what happens during those pivotal moments of truth? How can we be sure the right choices are still being made around safety when getting it all done isn’t feasible? BST’s work in the field with safety leaders around the world shows there are five critical activities every supervisor must do well to drive a positive safety culture. These activities are woven into the fabric of every company’s safety management system, but not always done effectively. Attendees in this session will learn the five key activities, why they are important, and how supervisors can build fluency in each one of them.**

**Sustainability: Growing your change efforts beyond the first year**
Claudia Lima, DEKRA OSR

**In this session, you will receive a set of recommendations for the implementation of a fatality prevention process. You will learn factors and variables that need to be considered to maximize the effectiveness of your plan. Using these elements, you will participate in a group collaborative effort to develop a model prevention process that can be applied in any organization.**

**Research Understanding of Observation Strategies: Adoption, Quality and Impact on Results**
Gennifer Lyon, DEKRA

**In this session, you will receive a set of recommendations for the implementation of a fatality prevention process. You will learn factors and variables that need to be considered to maximize the effectiveness of your plan. Using these elements, you will participate in a group collaborative effort to develop a model prevention process that can be applied in any organization.**

**What is it about the human brain that can lead to inconsistencies in task performance? The latest research from brain scientists explains why we are all at risk for performance inconsistencies. This session presents a summary of that research and outlines what we can do to mitigate human performance inconsistencies and the associated injury and accident exposures they can cause.**

**30 MINUTE SESSIONS**

**60 MINUTE SESSIONS**

**BAPP® technology improvement efforts and SafeAlign safety leadership development initiatives are powerful change mechanisms that, once implemented, continue to add value and reduce exposure. This session is about how to formally diagnose the health of your process after the initial implementation. Once a current picture is obtained, a sustainability action is developed that reinforces the effective aspects of your process and addresses the aspects that need to be adjusted. Working the sustainability action plans will keep your processes healthy.**

**11:00 AM – 12:00 PM**

**Preventing SIFs - A View From the Top**
Don Martin, DEKRA OSR

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- Pinpointing Behavior: Your key to prevent the management cliché trap.
  
  Kathy Culig, DEKRA OSR
  
  ROOM
  Bayou D

  Execution: The extent of the organization’s commitment to assure the right systems, the right staffing and the right emphasis is in place and that programs and systems are executed in a high-quality manner.

- Removing Barriers to Effective Meetings
  
  Luis Sanchez, DEKRA OSR
  
  ROOM
  Canal B

  Does it seem as if you spend most of your day in meetings? How can you make the most of your meeting time? Are there clear objectives, expected outcomes, roles and responsibilities, action items, and minutes? Here’s a session to help you spend less time in meetings, and to get the most out of the time you do spend by scheduling and conducting effective meetings.

- Using Leading Indicators on your Journey to Safety Excellence
  
  Mike Mangan, DEKRA OSR
  
  ROOM
  Canal C

  What can we know about the safety environment before an incident occurs? In this session, we’ll take a systems view to look at the types of leading indicators that can be identified and the evidence that exists today about the validity of certain leading indicators.

- NEW: What Now (Panel discussion about what comes next after conference)
  
  Safety In Action® Conference Steering Committee – Rachel Dugan, Gabriel Magana, Ken Kann
  
  ROOM
  Bayou C

  Wondering what to do after conference? This is a brainstorming panel session led by SIA Steering Team members to share best practices and creative ways to bring back safety topics and process development to your company.

- Behavior Chain Observations
  
  Rick Salazar, Esterline Defense Technologies
  
  ROOM
  Hermitage C

  One way to improve observations is to sequence the behaviors exhibited while the employee is being observed. Having the behaviors sequenced allows the observers tremendous opportunity for feedback that permits the person being observed to see their chain of behaviors and where the weakest link in their chain may be. In addition we have also noticed that this type of observation helps to focus the observer much more on what the person is doing, and how they interact in their workplace. This course is primarily for advanced observers, and it is a great way to grow and challenge established observers to get better. Great method to keep observers from pencil whipping observations.

- Using ABC Analysis to Improve Collaboration
  
  Rick Smith, DEKRA OSR
  
  ROOM
  Canal D

  Often people who participate in BST’s Foundations workshop are intrigued by ABC Analysis but cannot benefit from finding creative ways to purposefully use it. This session provides a refresher of what the Leadership Diagnostic Instrument looks for in “Collaboration”, an overview of ABC Analysis, and the practical application of the tool to audience situations.

- Leadership skills that drive Organizational Citizenship Behaviors.
  
  Rob Hoyle, DEKRA OSR
  
  ROOM
  Canal E

  It is difficult to get people to shift paradigms about workplace exposure. This session outlines practical techniques, including coaching and skills development best practices, to stimulate and encourage new thinking. Attendees will also understand the benefits of using a transformational leadership style and key leadership best practices to inspire and motivate others.

- How to Influence Others Without a Position of Authority
  
  Steven Luftman, DEKRA OSR
  
  ROOM
  Cheekwood F

  Do you need to get others to do something but don’t have the authority or title to get it done? This session will explore a few techniques for influencing others even when you are not the boss. The target audience is anyone in a role in which influencing without authority would be valuable, even those with a “title”, may benefit by learning key leverage points.

- Overcome the Fear: Dynamic Presentation Skills
  
  Garnett Payne, DEKRA OSR
  
  ROOM
  Hermitage A

  Public speaking can be unnerving. The good news is that giving presentations is a set of skills, and as we know, skills can be learned and improved—dramatically in fact. In this session, you will learn basic presentation techniques and tips, and then practice these skills in small, fun, comfortable groups.

- Making it Work! Revitalizing a Mature BAPP® Implementation
  
  Sylvester Mayo, DEKRA OSR
  
  ROOM
  Tennessee Ballroom A

  Has your process been around a while? Does it feel like the process is fading or better days have passed it by? This session explores how to rebuild a mature process that has struggled for years. The session helps create a high-level plan that attendees can use as a starting point upon return to their site.

- NEW: Serious Injury & Fatality (SIF) Exposure Reduction Journey at Australia Post
  
  Warren Smith, DEKRA OSR
  
  ROOM
  Tennessee Ballroom B

  During 2018, Australia Post undertook a comprehensive reform of their systems and culture to substantially reduce their SIF exposure profile. Australia Post is a national transport, processing, and logistics business with 35,000 employees in more than a thousand locations across the country. Their fleet ranges from B-Double trucks to electric push bikes and everything in-between, and their workers experience very high SIF exposure every shift. At this session, you will learn about:• How they thoroughly analyzed their SIF exposure profile across all high-risk business functions• The systems and processes had to change to enable SIF exposure management• Which tools they developed and used to measure and monitor SIF exposure• Some of the initiatives that have begun to drive significant SIF exposure improvement
SPOTLIGHT STAGE

20 MINUTE SPOTLIGHT SESSIONS

APRIL 4

7:00 – 7:20 AM

Don’t Talk, Don’t Text - Just Drive
Larry Russell, DEKRA OSR
What does Neuroscience tell us about multitasking? How does the brain handle the driving components of cognitive processing, physical skills, and the social pressures of driving? Be a part of the discussion during this brief spotlight session.

1:00 – 1:20 PM

Back Injury: An Ounce of Prevention is Worth a Pound of Cure
Bruce Madsen, High Tech Sports Therapy Inc.
Take a moment to learn about the second leading cause of permanent disability.

APRIL 5

7:30 – 7:50 AM

The Aging Workforce
Bruce Madsen, High Tech Sports Therapy Inc.
How to Reverse the Injury Causing Effects of being a Feeble Older Worker Fact: The average 65 year old worker misses 4 x more days from their DART INJURY than a 20 year old worker.

11:30 – 11:50 AM

Exposure-Based Safety (EBS)
Larry Russell, DEKRA OSR
Why it’s Time for a Revolution in Behavior-Based Safety. That revolution is what we call Exposure-Based Safety™ Technology. This brief session will show the history of industry and safety to the current era. Behavioral science, neuroscience, and the latest in smart technology combine to make this the path of safety for the future.

EXTENDED LEARNING SESSIONS

APRIL 4

5:00 – 6:00 PM

Improving Safety in the Chemical Industry: Practical Approaches for Integrating Human Performance Reliability into your Safety Management System
DEKRA OSR – Greg Robinson, David Musgrave
Mike Snyder, DEKRA Process Safety
Renato Prestes, Monsanto

The Horizon of Safety in the Utilities Industry - Advances and Challenges
James Grant, DEKRA OSR
Scott Wyman, President Penelec a First Energy company

Behavior Based Safety Best Practices and Their Focus on Human Performance Reliability in the Oil & Gas Industry
Michael Hajaistron, DEKRA OSR
Marcus Quinn, Marathon Louisiana Refinery
Donnie Massey & Daniel Habert, Shell Upstream Deepwater

Women in Safety: Mix and Mingle
Host Erika Gwilt, DEKRA OSR

Looking for Thought Leaders?

BOOK A SAFETY EXPERT FOR YOUR NEXT MEETING TODAY!

CONTACT osr.info.us@dekra.com
SAFETY SHOWCASE INFORMATION

APRIL 3 | 3:00 – 6:00 PM

The conference kicks off with the high-energy Safety Showcase. In this dynamic exhibition of safety processes and solutions, you’ll have the opportunity to network with others, share best practices, and be a part of the global safety community present. Meet with veteran facilitators or newcomers, steering team members, management sponsors, and senior leaders at this once-a-year event!

Meet the people who are changing safety as we know it and making injury-free workplaces a reality.

Don’t miss this chance to discover new ideas and make new friends in 2019!

Welcome Reception starts at 3:00 PM with refreshments as you continue to network.

SAFETY IN ACTION 2019 STEERING COMMITTEE

Rachel Dugan  
Co-Chair  
Sacramento Municipal Utility District

Jeremy Hyatt  
Co-Chair  
ISP Ashland, Inc.  
(an Ashland Company)

Greg Byers  
Shell Oil

Russell Emmette  
Jarden Zinc Products

Brian Greer  
Greenville Utilities

Mike Harris  
DSM Dyneema, LLC

Veronica Holman  
Toyota Motor Manufacturing

Ken Karn  
INCON®

Charles King  
Esterline Defense Technologies

Gabriel Magaña  
San Diego Gas & Electric

David Matheny  
Huntsman Corporation

Tony Moran  
Owens Corning

Kareem Owens  
Southern Nuclear Company

Thomas Rice  
International Paper Co.

Schubert Pereira  
BASF

Richard Salazar  
Esterline Defense Technologies

Matthew Shanks  
LyondellBasell Industries

Robert Tamplain  
Marathon Petroleum Co.
IS PROUD TO RECOGNIZE OUR 2019 SAFETY IN ACTION ICONS HONOREES

Julie Serowik
Keurig
Sr. Director of Environmental Health and Safety

David Matheny
Huntsman Corporation
Safety Lead Americas EHS COE

Leroy Ball
Koppers Inc.
Chief Financial Officer

GENERAL SESSION DETAILS & KEY POINTS

What is the one most important thing you learned in this session?

What three things will you do differently as a result of this session?

Who else would benefit from what you learned today?

What do you want to tell them?

ICONS Ceremony 4.4 12:15 - 1:15 PM
Thursday, during Lunch
**Key Points:**

What is the one most important thing you learned in this session?

What three things will you do differently as a result of this session?

Who else would benefit from what you learned today?

What do you want to tell them?
BREAKOUT SESSION

Topic: 
Presenter: 
Date / Time: 

Key Points:
What is the one most important thing you learned in this session?

What three things will you do differently as a result of this session?

Who else would benefit from what you learned today?

What do you want to tell them?

Who else would benefit from what you learned today?

What do you want to tell them?
**Key Points:**

What is the one most important thing you learned in this session?

What three things will you do differently as a result of this session?

Who else would benefit from what you learned today?

What do you want to tell them?

Who else would benefit from what you learned today?

What do you want to tell them?
In Case of Emergency:
Dial X5555 from any house phone for Security Dispatcher or x0 for Guest Request Operator. 911 will also work, but dial an above number so the hotel can direct responders to your location.

Alarms:
A fire, tornado, or emergency siren will be followed by an announcement over the speaker. In the event of Evacuation, guests are instructed to go to the nearest stairwell and exit the building (Red Signs). Do not use elevators. In the event of a Tornado, proceed to the nearest stairwell and shelter in place where designated (Blue Signs)

CPR/AEDs:
The Gaylord Opryland hotel security officers are trained in CPR, basic first aid, and AED operation. AEDs are located throughout the complex.

The Safety in Action Conference App is available at the iTunes App Store and Google Play.